

KidsWish Limited - Terms and Conditions - Raffle No. 75

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Raffle Particulars

Raffle Details	
Raffle Number	No. 75.
Major Raffle Dates	Sales open 29 May 2024 Close 11.59am 16 October 2024. Draw at 2pm on the 17 October 2024.
VIP Club Monthly Draw Dates	Draw 1: 23 rd June 2024 Draw 2: 23 rd July 2024 Draw 3: 23 rd August 2024 Draw 4: 23 rd September 2024
Ticket Bundles	10 for \$30, 16 for \$40, 20 for \$50, 30 for \$60, 40 for \$80, 50 for \$100, 75 for \$150, (\$2 each from \$60 and \$1 each from \$200).
Maximum Entries Available	500,000 entries (50,000 in the ACT)
Draw Location	Level 3 / 72-80 Cooper Street, SURRY HILLS , NSW , 2010
Raffle Organiser	Ms Emily Wright
Customer Support	Phone 1300 365 896 email KidsWish@charityraffle.com.au

Raffle Prizes		
Prize	Description	Eligibility
Main Prize	1st Prize New Mazda CX Neo Sport RRP including on road costs - \$27,300.	
Book Buyers Bonus Prize	\$500.00 Cash* or Gift Card (JB-Hi-fi or Coles/Myer) drawn on the same day as the Major Draw.	Purchases of 40 tickets or more, as a single transaction, will be eligible for this prize.
VIP Monthly KidsWish Club Supporters	\$500.00 Cash* or Gift Card (JB-Hi-fi or Coles/Myer)	VIP Supporters make at least one payment during the raffle. Monthly draws are held on the 23rd of each month, and supporters must have paid the previous month to qualify.

Permits		
State	Governing Authority	Permit Type/Number
New South Wales (NSW)	NSW Fair Trading	Charity Fundraising Authority No. 25887
Victoria (VIC)	Victoria Gambling and Casino Control Commission	Minor Game permit No. 10209-24.
Australian Capital Territory (ACT)	ACT Gambling and Racing Commission	Lottery permit No. R 24_00100.
Tasmania (TAS)	Department of Treasury and Finance	See NSW permit.
Queensland (QLD)	Office of Liquor and Gaming Regulation	See NSW permit.

KidsWish Raffle Terms and Conditions

1. This Raffle is the responsibility of KidsWish Limited (ABN 34 649 591 239). All funds received from this Raffle are directed to supporting KidsWish's work with children living with disability or illness and their families. KidsWish is committed to fulfilling the lives of children with disabilities or illness and their families through supportive programs, special events and community projects, with a goal of building an inclusive community that can be enjoyed by all.
2. KidsWish Limited will hold all permits for the game called KidsWish Raffle. Management of the game will be supervised by the Manager, together with InsightCFS who shall conduct promotion, sales and the game draws as contracted with the KidsWish.
3. These are the Raffle conditions which apply to your purchase of entries and as a member of the KidsWish Supporters Club.
4. In these conditions the Raffle purchaser, contact or entry holder as the case may be, is referred to as "you" and KidsWish and Insight are referred to as "us," "we" or "our," as the context requires.
5. All images are for promotional purposes only. Recommended Retail Prizes are correct at the time of printing.
6. This appeal is conducted according to the Community Gaming Act 2018 NSW, the Charitable Fundraising Act 1991 NSW, Gaming Regulation Act 2005 Vic. and the Lotteries Act 1964 ACT. KidsWish are entitled to receive no less than 40% of the gross proceeds and bears no costs of conducting the Raffle. The KidsWish state Raffle permits and authorisations are set out in the key particulars above.
7. These Raffle conditions which amend or provide for rules outside the mandated rules are subject to change and correction. Please check these conditions from time to time. Significant changes to particulars or the addition of a bonus game will be identified on the Raffle web pages. A person who purchases entries into a Raffle Draw is deemed to have accepted and agreed to the Terms and Conditions.

Raffle Entry Sales

8. You can enter the KidsWish Raffle by making a paid purchase or by payment of a pledge to pay for entries. Tickets in the KidsWish Raffle are sold to residents of NSW, Queensland, Darwin/NT, ACT, Tasmania and Victoria by telephone or on this website kidswish.charityraffle.com.au or mycharityraffle.com.au
9. Your purchase of entries in the Raffle will give you entries in a specific KidsWish Raffle. There is also a single draw for a Book Buyers prize and the KidsWish Supporters Club draws each month during the current Raffle.
10. Entries are mailed or emailed to you. Entries are validated for the draw after payment is received. Entry tickets may also be available at public venues sold by approved vendors.
11. We take care to sell to adults who understand the purchase and can provide payment. Where a purchase is made by a young person, to someone inclined to irresponsible gaming or to a vulnerable

person we will happily refund the entry purchase sum if that person has not played in a game. We are unable to make refunds after a draw in the absence of exceptional circumstances.

Raffle Dates

12. The KidsWish Raffle Campaigns start, sales close, the draw occurs and winners are notified on the dates set out above. All dates are AEST and each event occurs at 12.01am except the draw occurs at 2pm.

Prizes

13. Prize values are the recommended retail value as provided by the supplier and are correct at the time of printing. All prize values are in Australian dollars. Car colour is dependent on availability.
*Entrants residing in Victoria must receive Gift Cards in lieu of cash prizes.

Entry Conditions

14. Entries are sold in bundles. If less than \$30 is received entries are \$5 each. Smaller sums are retained for the next draw to make up entries with a subsequent purchase if possible or will be accepted as a donation.
15. We must receive payment from you to participate in the draws before sales are closed.
16. Entrants must be either Australian residents or, if successful in the draw, be able to personally receive the won prize in Australia. Our website may bar entry to persons overseas or in Australian states where sales are not permitted.
17. You may enter the Raffle more than once. A maximum of 500,000 entries (50,000 in ACT) are available for sale. Individual entry numbers may be denominated in integers larger than the maximum number of entries. Our management are not permitted to enter this Raffle.

Payment

18. Entries can be paid for with payment card, cheque, direct debit, or digital payment wallet where available. When you pay with debit or credit payment card, after registration with Westpac merchant processing we may offer to accept payment for subsequent purchases by resubmitting the registered reference number. You may decline to use that payment method. Payments falling due on a weekend or public holiday may be submitted the day prior and declined payments are retried within five days. To be eligible for entry into a Raffle draw you must make payment prior to the draw. Direct debit payment instructions must be received one week prior to the draw date to ensure payment can be completed. If your paid entry cannot be entered in a draw you will be entered in the next available Art Union. KidsWish accepts no responsibility for late payment or payment not received for any reason. You may purchase entries on more than one occasion, and you may be offered bonus or incentive entries.

KidsWish Supporters Club - KidsWish Supporter Membership

19. KidsWish Supporters Club members are supporters who enter the raffle automatically by making ongoing regular payments to KidsWish. As a Club member you are allocated entries at the entry bundle rates from the total amount received during the Raffle campaign period before each major raffle is drawn.
20. By joining the KidsWish Supporters Club you agree to make an initial payment and pay the chosen sum each month or on another recurring basis for payment toward each consecutive KidsWish

Raffle. By agreeing to support KidsWish in this way, you authorise our service providers to automatically debit your payment card, nominated bank account or available digital payment wallet e.g. Apple Pay on the nominated basis. You may accept payment for entries in advance for up to one year up to a maximum of \$600 per raffle. You may cancel or amend your support level for your KidsWish Supporters Club membership at any time prior to the next payment.

21. As one of our KidsWish Supporters Club monthly recurring supporters we may contact you regarding future raffles. At the time of joining, we reserve the right to offer, and with authorisation from the cardholder, to automatically increase your support by up to \$5 each month which will start on the first payment date after the annual anniversary of joining the KidsWish Supporters Club.

Draws and Notifications

22. The raffle draws will take place at the draw location. In the draw for the prize winners, the major prize will be drawn first, and the other prizes drawn in descending order of prize value. A winner and all entries can win again in each further prize draw for which the entrant is eligible. Results of any draw or being unable to deliver the prize will be published as soon as possible, including on the first business day after the draw at kidswish.charityraffle.com.au, mycharityraffle.com.au and other relevant websites.
23. Subject to permit rules, any unclaimed prizes will be retained for at least 95 days while the winner is notified or located. If that original prize winner cannot be located, a replacement prize winner will be drawn from the original pool of valid entries on the redraw date and then the replacement prize winner will be given 7 calendar days in which to be found or respond to the notifications, failing which the replacement prize winner process will be repeated immediately. The redraw will take place at the draw location.

Bonus Games

24. In the course of any KidsWish Raffle fundraising campaign, Insight may offer you additional entries as part of a KidsWish entry purchase on specific conditions, for example Trade Promotion lottery rules, to promote a KidsWish Raffle alone or together with other charity fundraising games. You may be offered entries as an incentive to a purchase or entries may be allocated to you if you are already part of the same group of entrants. For example, \$80 buyers may be allocated a free entry and those who previously made that purchase will be allocated entries. We will post the particulars of any bonus game as an addendum to these conditions together with a link to the bonus games full terms of entry. We may not directly notify you of the allocation of bonus entries.

KidsWish Ltd replaces Kidzwish Foundation

25. Kidzwish Foundation Inc is now closed and KidsWish will continue to provide the same services. For more information on why this change is happening please see:
<https://kidswish.org.au/index.php/about/>

Fundraising Service Provider

26. There is an agreement with Insight Holdings Consolidated Pty Ltd (ACN 111 803 475) to promote or conduct this Raffle as a reward. Fundraising services are provided by Insight Holdings Consolidated Pty Ltd of 80 Cooper St Surry Hills NSW 2010 Phone 1300 365 896 email c.service@insightcfs.com.au website www.insightfundraising.com.au which receives not more than 60% of the gross proceeds from which it meets all the prize, call centre, fulfilment and other approved costs.

Changes To The Draw

27. To protect us, the operators of the raffle from any cause which may imperil the success of the raffle for us, we reserve the right in our absolute discretion to cancel or postpone any draw or series of draws, to recommence them and to change the raffle game including by refunding payments in undrawn games, changing the raffle rules, altering the prizes or changing the Raffle draw schedule.
28. We may in our absolute discretion change or cancel the current or future draws including recommence them on new conditions in the event of the interference of an outside agent or event in any manner which adversely impacts or hinders the sales processes, the revenue objectives or any other part of the conduct of the raffle, including but not limited to vandalism, power failures, tempests, pandemic, natural disasters, acts of God, civil unrest, atomic war, invasion, or strike. Any change under this clause will be notified on our raffle website.
29. Nothing in this clause shall limit or alter your rights to consumer guarantees under the Australian Consumer Law.

Raffle Privacy Policy – Collection Statement.

30. KidsWish Limited and Insight Holdings Consolidated Pty Ltd collect your personal information at kidswish.charityraffle.com.au, in person and over the phone to contact you to seek your support for Raffle participation and to administer your participation in draws for prizes. Funds raised from this Raffle are used to support children living with disability or illness and their families by KidsWish Ltd.
31. Data we receive is kept securely in an encrypted form in secured, backed up servers. For more information, please see Insight Holdings Consolidated Privacy Policy and other policies at insightcfs.com.au. Banks, mail house and other suppliers receive your information in order to provide services. If you do not provide contact information we are unable to include you in the draw or provide our services.
32. Supporter personal information is not sent overseas for our work but that may occur in the future under supervised conditions. If that change occurs, this policy will be updated.
33. Contact us if you have any questions or complaints; 1300 785 213, kidswish@charityraffle.com.au If you would prefer that we do not contact you regarding the Raffle, if you wish to see or correct the personal information we hold about you or have feedback or concerns about your experience, please call us on 1300 785 213 or privacy@insightcfs.com.au
34. For information about privacy in relation to KidsWish Foundation or Insight's activities outside this Raffle policy, please see the KidsWish Privacy Statements at kidswish.org.au, the KidzWish Foundation privacy policy at kidswishfoundation.org.au.